

Instructions for updating the USB driver used for the Ashly Audio SP series speaker processors

If our Protea NE Software is unable to detect a current model Ashly Audio SP Series speaker processor, the process detailed below may be helpful in resolving the issue and enabling the software to connect to the device for the purposes of programming and control.

Step 1 – Open your computer's Device Manager (type it into your search bar)

	Get even more out of Windows With a few quick selections, you'll be on your way to enjoying the full Microsoft experience.					
	Let's go!	Skip for now				
Devices Bluetooth, printers, mouse	dev Device Man Te Device Man	nager × Phone Link your Android, iPhone	Network & Internet Wi-Fi, airplane mode, VPN			
Accounts Your accounts, email, sync, work, family	AP	Time & Language) Gaming Xbox Game Bar, captures, Game Mode			

Step 2 – Look in the Universal Serial Bus controllers listings to find a USB Serial Converter or "other device" that has a yellow triangle next to it that indicates there is a driver error. Select that device, right click on it, then select "update driver".



Step 3 – You should see a pop-up window that gives you two options of how you can search your computer for the updated driver, select "Browse my computer for drivers", "locate and install manually".

\rightarrow	Search automatically for drivers
	Windows will search your computer for the best available driver and install it on your device.
\rightarrow	Browse my computer for drivers
	Locate and install a driver manually.

Step 4 - Your computer will show where the search has found a list of compatible drivers to choose from. We will then choose from a list of available drivers manually.

browse for unver	rs on your computer		
Search for drivers in th	is location:		
C:\Users\Bow\Docum	nents	~	Browse
0100000000000			
→ Let me pick t	from a list of available	e drivers on my co	mputer
→ Let me pick t This list will show same category a	from a list of available w available drivers compatibl as the device.	e drivers on my co le with the device, and a	mputer Ill drivers in the

Step 5 - Select "FTDI" as the manufacturer of choice, then select "USB Serial Converter" from the list of models displayed. Then click "next" and the driver should update to the most current version which should be compatible with your computer's operating system.

- 1	Update Drivers - USB Serial Co	nver	ter		
Sel	Select the device driver y Select the manufacture disk that contains the o	OU V er and Iriver	vant to install for this hardware. I model of your hardware device and then cl you want to install, click Have Disk.	ick Next. If you have a	а
M	Show compatible hardware anufacturer ZO	^	Model		^
Fc FT F, <	orward DI iiiEilm	~	UMFT4222PROG UMFTPD3A Programming Board USB Serial Converter		*
	This driver is digitally signed Tell me why driver signing is	l. : imp	ortant	Have Disk Next Cance	:

Ashly Audio, 847 Holt Road, Webster, NY 14580-9103, USA Phone: (585) 872-0010 | Fax: (585) 872-0739 | Toll Free: (800) 828-6308 | ashly.com ©Copyright 2022 Ashly Audio | All rights reserved | Ashly is a division of Jam Industries All images and trademarks contained herein are property of their respective owners